Assessment Updates

Oasys Client Information

Automatic Aptitude Resets on Oasys

What is changing?

Currently, on Oasys when a candidate requires a reset on an aptitude assessment, they are required to call Support. Support then responds by checking with the client and then, if agreed, the candidate is reset and advised they can restart the assessment.

The change will allow each candidate one automatic reset for an aptitude assessment, which will be available should they exit the test and then attempt to re-access later. Should the candidate require additional resets, they will need to contact Support.

The new reset functionality will not impact existing projects. If you wish to enable automatic resets for an existing project, you can do so on the Edit Project page.

Once released, newly created projects containing an aptitude assessment will have the default platform value for resets applied. You can deselect this option during project set-up if you do not wish to have auto-resets enabled.

The number of auto-resets a candidate has used will be displayed in their workflow details alongside full administrator resets.

This functionality will also be available to clients using assessments via integration.

Screenshots will be added to the Comms Overview on the Client Resources Area when available, and the Resetting Assessments user guide on Oasys platform will be updated.

Current candidate workflow for aptitude:

- Candidates completing an aptitude assessment may exit the test up to the first examples testlet only and will be able to re-access the test without requiring an administrator reset.

- After the examples testlet, if they exit the assessment, they are required to contact Support to be given a reset.

New candidate workflow for aptitude:

- Candidates completing an aptitude assessment may exit the test at any time and, in the background, will automatically be given a reset.

- They will be unaware of the reset process, only that they are able to access the aptitude assessment again and recomplete. The auto-reset will start them from the beginning, having

to recomplete the entire assessment, not just the testlets they did not complete on their previous attempt.

- If the candidate has already used the automatic reset allowance, they will be required to contact Support to request a full administrator reset.

Why have we implemented this change?

The revised policy has been implemented to:

- Minimize support queries from candidates.

- Provide a quicker way for candidates to re-access tests.

- Reduce drop-out from the assessment workflow.

Can I configure this?

Once live, all platforms will have **auto-resets switched on by default**, allowing **one automatic reset** for aptitude assessments.

Resets can be managed at project level by project administrators – either disabling automatic resets or increasing the number of resets if required (up to a maximum of 5) during project configuration.

If you wish to disable automatic reset functionality at platform level, please contact bureau.manager@savilleassessment.com.

What action do I need to take?

Please review how you wish automatic resets to be configured on your platform and share this information with all of your Oasys administrators.

Our recommendation is that candidates are **not** advised that they have one automatic reset available. Only candidates who exit the test unexpectedly will be aware that they can re-start the test.

If you currently use aptitude assessments via integration, our integration team can manage the configuration on your behalf. Please contact integration.support@savilleassessment.com.

When will this updated functionality be available?

The automatic aptitude reset functionality will be available from April 2024.

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